



Useful Telephone Numbers

INFORMATION COUNTERS (open 24 hours)

Main Terminal Building	+603 8776 4386/4389
Contact Pier	+603 8776 0257/0219
Satellite Building	+603 8776 2425
Tourism Information Centre	+603 8776 6547
• Main Terminal Building	
• Arrival Hall	

GOVERNMENT AGENCIES

Customs	+603 8776 6575
• Main Terminal Building	
Global Blue - GST Refund	+6012 3473 175
Immigration - Operations	+603 8776 3681/63679
Health Office	+603 8776 3660
• Health Quarantine Centre	
Quarantine Complex	+603 8787 2377
Royal Malaysia Police	+603 8776 8222/63450
SPAD Hotline	1-800-88-7723

MEDICAL SERVICES (open 24 hours)

Menara Medical Clinic	+603 8776 4909
• Main Terminal Building - Level 3, Arrival Hall	
• Satellite Building - East Zone (Gates C21 - C27)	

POS MALAYSIA BERHAD

Main Terminal Building	+603 8787 3871
Departure Hall	
Mon - Sat, 8.30am - 5pm	
(closed on Sundays & Malaysian public holidays)	

EMERGENCY SERVICES (open 24 hours)

Police Headquarters KLIA	+603 8776 8300/8302/8922
	+603 8787 2222
Bomba Malaysia	+603 8787 4970/4975
(Fire & Rescue)	

Malaysia Airports malaysiaairports MY_Airports



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KLIA

NEXT
GEN
HUB

THE NEW WAY TO THE WORLD

SHOP & DINE

The traveller's guide to shopping and dining in Malaysia's largest international airport



MALAYSIA AIRPORTS



There is a bite for every size of appetite

Food from almost every continent is represented here - from delightful snacks to savoury curries, authentic Malaysian favourites to international fast food. So take a stroll (if you have the time) or check with the directory and head straight to your chosen indulgence!



SHOP till you drop. EAT - you don't have to stop!

There is always something to do, see or eat when you are here. The airport has three buildings - Main Terminal Building (MTB), Contact Pier (International & Domestic) and the Satellite Building. Each has dining and shopping opportunities for passengers so if you need a little help navigating through all of them, use this handy guide.



Duty-free delights

Your favourite liquor, chocolates and all things tempting can be found at The Duty Free outlets, at some of the friendlier prices in the region. Sign up for the Loyalty Programmes for on-the-spot benefits and rewards!



Don't stop - shop!

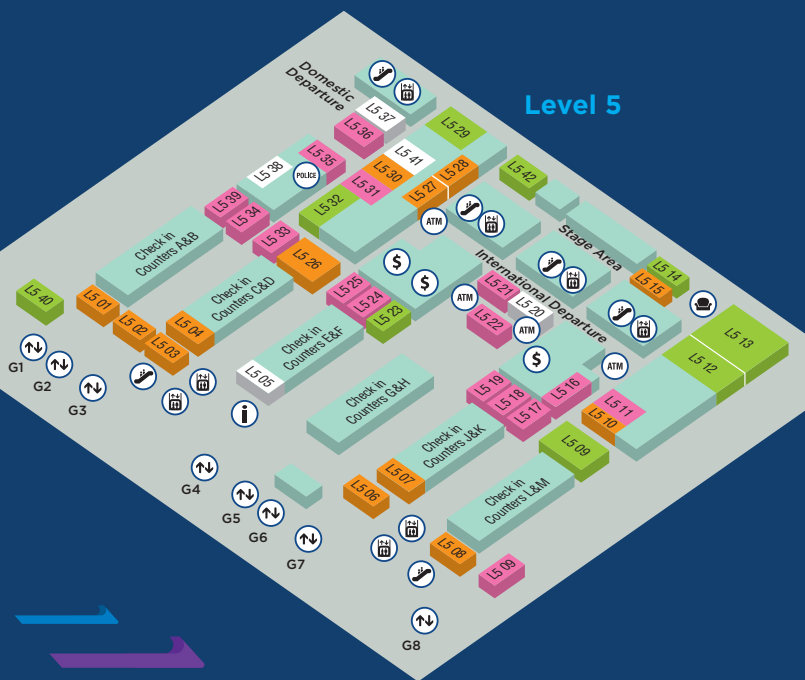
Luxury handbags, fashionable watches, the latest electronic gadgets, traditional handicraft, books and magazines, toys, exotic fabric - there is an endless array of must-haves that want to go home with you.



Or just take a break

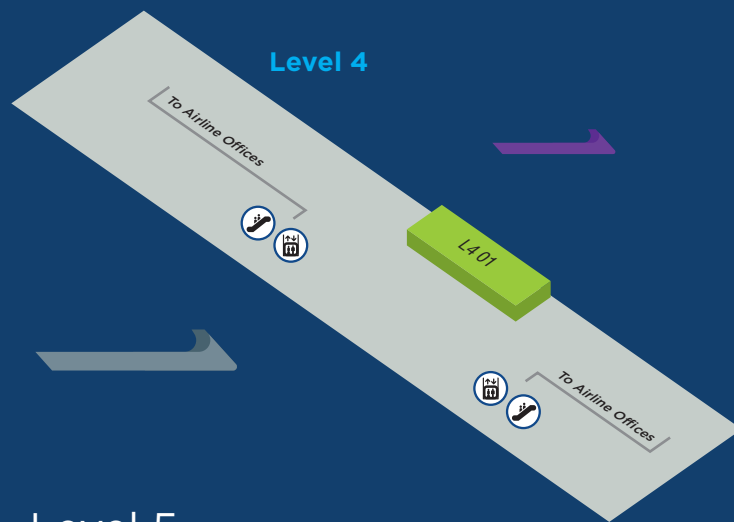
A good massage may be just the thing to begin (or end) a journey. Check the directory for wellness outlets within KLIA.

DEPARTURE LEVEL (MAIN TERMINAL BUILDING)



Level 5

DEPARTURE/MEZZANINE LEVEL



Level 4

Legend

Aerotrain	Money Changer	Stairs
Auto Teller Machine	Movie Lounge	Taxi
Autopay Machine	News Lounge	Express Bus
Customer Service	Police Station	Transfer Desk
Elevator	Prayer Room	Walkalator
Entrance/Exit Gates	Rest N Go	Landscape Area
Escalator	Sama-Sama Express	Shopping
First Aid Centre	Smoking Lounge	Food & Beverages
Information Counter	Sports Lounge	Services

Level 5 (Departure)

FOOD & BEVERAGES

CAFES	
Café Barbera	L5 23
Kopi Time	L5 32
Old Town White Coffee	L5 14
The Coffee Club	L5 40
FAST FOOD	
KFC Restaurant	L5 29
McDonald's	L5 12
RESTAURANTS	
Eden	L5 13
Nööödles	L5 42
Secret Recipe	L5 09

SHOPPING

BEAUTY, HEALTH & WELLNESS	
Pusrawi Health Pro Shoppe	L5 34
Eraman Perfumes & Cosmetics	L5 22
The Body Shop	L5 33
GIFTS & SOUVENIRS	
Books & Magazines	L5 24
Experience Malaysia	L5 11
Khazanah Exotic	L5 16
Royal Selangor	L5 17
FASHION ACCESSORIES & APPAREL	
Bonia	L5 18
Sunglass Hut	L5 21
Kashkha	L5 31
Sembonia	L5 39
CHOCOLATES & CONFECTIONARY	
Chocolates @ Departure	L5 19
Famous Amos Cookies	L5 35
CHILDREN'S APPAREL & TOYS	
Kiddies	L5 36
CONVENIENCE STORE	
7-Eleven	L5 09
TRAVEL RETAIL ESSENTIAL	
DFZ Travel Electrical Gadgets	L5 25

SERVICES

BANKING	
CIMB Bank	L5 26
CIMB E-Banking	L5 15
COURIER SERVICES	
Post Office	L5 30
TICKETING SERVICES	
AirAsia Sales Counter	L5 01
MAS Ticket Counter	L5 03/04
Lufthansa Ticket Centre	L5 07
Emirates Ticket Centre	L5 06
BAGGAGE SERVICES	
Super Strap	L5 02/08
OTHER	
Wellness Lounge	L5 27
Royal Malaysian Customs	L5 10
VIP Lounge	L5 28

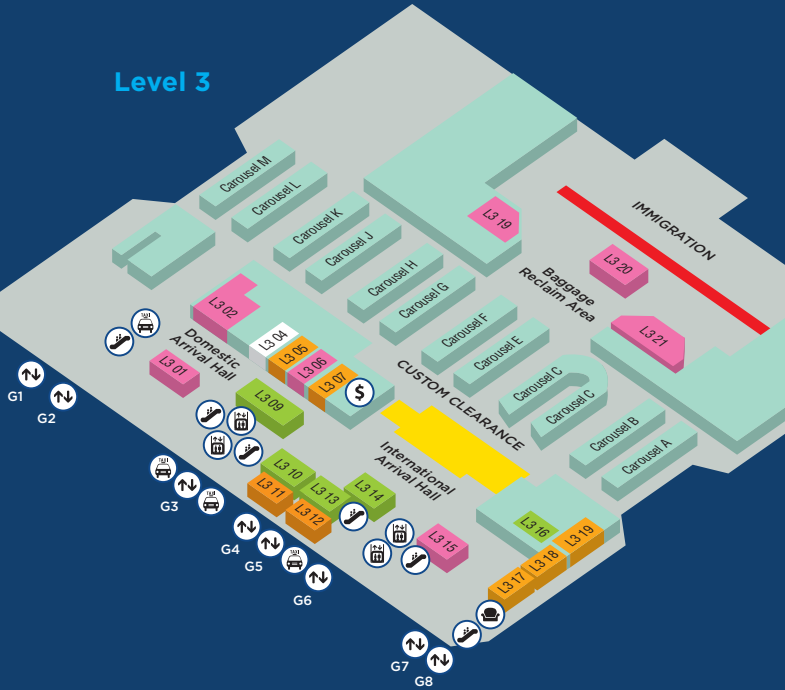
Level 4 (Mezzanine)

FOOD & BEVERAGES

FOOD COURT	
Food Paradise	L4 01

ARRIVAL HALL

Level 3



Level 3 (Arrival)

FOOD & BEVERAGES

CAFÉS

The Coffee Bean & Tea Leaf	L3 14
Malaysian Wok	L3 09

GRAB & GO

Dunkin' Donuts	L3 10
Nelson's	L3 13

FAST FOOD

Burger King	L3 16
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SHOPPING

CHOCOLATES & CONFECTIONARY

Chocolates	L3 06
Chocolates @ Arrival Duty Free	L3 21

CONVENIENCE STORES

Airport Shoppe	L3 02
7-Eleven	L3 15

DUTY FREE

Liquor & Tobacco	L3 20
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FRAGRANCE & COSMETICS

Fragrance & Cosmetics	L3 19
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FASHION ACCESSORIES & APPAREL

Kashkha	L3 01
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SERVICES

TELECOMMUNICATIONS

Calcom	L3 07
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BAGGAGE SERVICES

Left Luggage	L3 19
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SERVICE COUNTERS

Malaysian Healthcare Travel	L3 11/17
Council Medical Concierge	L3 18
Resorts World	L3 18
Selangor Information Counter	L3 12
Tourism Malaysia	L3 05

ARRIVAL LEVEL (LEVEL 1 & 2)

Level 1



Level 2



Level 2

FOOD & BEVERAGES

FOOD COURT

Food Garden	L2 04
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SHOPPING

CONVENIENCE STORES

Top.News.Com	L2 01
D' Bazaar	L2 03
Jasmart	L2 06

Level 1

FOOD & BEVERAGES

CAFÉS

Hameed Dalca Curryhouse	L1 01
Deli N Meals	L1 03

SHOPPING

CONVENIENCE STORES

Convenience Store	L1 04
Jas & Jas Convenience Store	L1 02

CONTACT PIER INTERNATIONAL LEVEL (CPI)



Contact Pier International (CPI)

FOOD & BEVERAGES

CAFÉS

Old Town White Coffee	CPI 05
Starbucks Coffee	CPI 08

SHOPPING

GIFT & SOUVENIRS

Karyaneka	CPI 03
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CHILDREN'S APPAREL & TOYS

Kidz Smart Tunnel	CPI 06
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DUTY FREE

Eraman Duty Free	CPI 01
Shopping Mall @ Contact Pier	
Eraman Fashion Zone F	CPI 02

SPECIALITY STORE

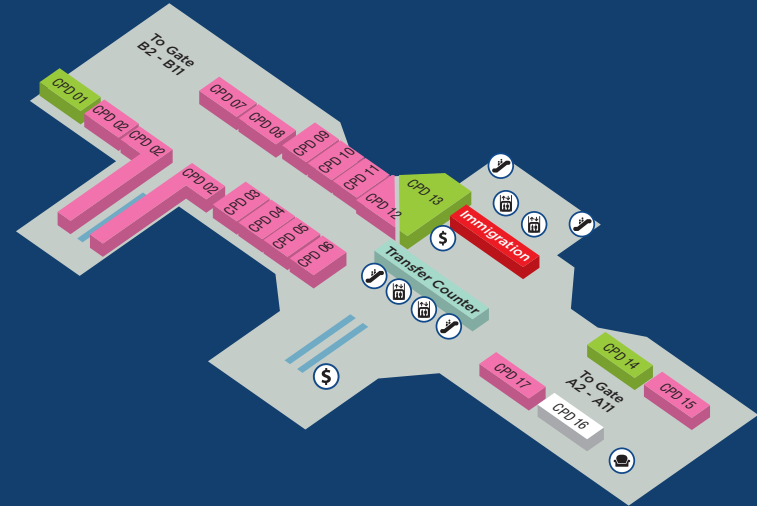
Harrods	CPI 04
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SERVICES

SLEEPING FACILITY

SnoozeKL	CPI 07
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CONTACT PIER DOMESTIC LEVEL (CPD)



Contact Pier Domestic (CPD)

FOOD & BEVERAGES

FAST FOOD

Marrybrown	CPD 13
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CAFES

Galley's	CPD 14
Jonker Walk Kopitiam	CPD 01

SHOPPING

BOOKS, SOUVENIRS & GIFTS

Convenience Store	CPD 15
TWG	CPD 12

CHOCOLATES & CONFECTIONARY

Famous Amos	CPD 17
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EMPORIUM

The Flying Emporium	CPD 02
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FASHION ACCESSORIES & APPAREL

Pedro	CPD 11
Charles & Keith	CPD 10
Michael Kors	CPD 09
Swiss Watch Gallery	CPD 08
Wear + When	CPD 06
Victoria's Secret	CPD 03

BEAUTY & ACCESSORIES

LUXURY BOUTIQUES

Rolex	CPD 07
TUMI	CPD 05
Montblanc	CPD 04

SATELLITE BUILDING PASSENGER LEVEL

MEZZANINE LEVEL

Level 1

Level 2



Level 1

(Satellite Building Passenger)

FOOD & BEVERAGES

CAFÉS

Dôme Café	SE 16	Coach	SS 19
Malaysian Recipe Café	SS 20	Hermès	SS 16
The Coffee Bean & Tea Leaf	SN 13	MCM	SS 10

SHOPPING

FASHION ACCESSORIES & APPAREL

Charles & Keith	SE 15	Longchamp	SS 05
From Time to Time	SE 05	Montblanc	SS 17
Kashkha	SW 01/02	Ralph Lauren	SS 14
Pandora	SN 12	Rolex	SW 13a
Sunglass Shop	SE 17	Salvatore Ferragamo	SS 13
Swarovski	SE 13	TUMI	SW 06
TIME	SW 04	Versace	SS 15

BEAUTY, HEALTH & WELLNESS

Guardian	SW 05	Michael Kors	SW 13b
L'Occitane	SE 12	Godiva	SS 18
The Body Shop	SN 03	CIGARS	

GIFTS & SOUVENIRS

Karyaneka	SW 03	Hamley's	SN 05
Khazanah	SN 14	Toy Paradize	SW 07/08
Made in Malaysia	SE 04	IT & DIGITAL LIFESTYLE	
Malaysian Heritage & Souvenirs	SN 04	Gadgetronic	SE 11
Mystical Borneo	SW 10	JEWELLERY	
Royal Selangor	SN 08	Gold City	SN 09
BOOK & MAGAZINES		Habib	SN 10
WHSmith	SW 12	Zam Gems	SN 11

LUXURY BOUTIQUES

Braun Büffel	SS 21	Chocolates @	SE 02
Bvlgari	SS 03	Satellite Duty Free	
		Eraman Duty Free (East)	SE 03

*Tenant listing accurate as of 31 July 2016.

Eraman Duty Free (North)

FOOD GIFTING

Lao Jie Fang (East)
Lao Jie Fang (North)

PERFUMES & COSMETICS

Colours & Fragrances
Colours Beauty Boutique
Dimensi Eksklusif
Perfumes & Cosmetics
Giorgio Armani

SPECIALITY STORE

Lonely Planet and Billabong
Victoria's Secret Beauty
& Accessories

TRAVEL & SPORTS ACCESSORIES

Sports
Samsonite

SERVICES

HEALTH & BEAUTY

Rest Relax Reflex
(closed for refurbishment)

LEFT LUGGAGE

Baggage Solution

SN 07

SE 18

SN 15

SS 02

CH 01

SN & CH 02

CH 03

SE 14

SS 12

SE 10

SE 09

SW 09

SW 11

Level 2 (Mezzanine)

FOOD & BEVERAGES

BAR

Bones	CH M01
Boost Juice Bar	CH M02
SPORTS Bar	CH M04

CAFÉS

Delifrance	SW M01
O'Briens	SS M07
Old Malaya Kopitiam	SN M09
Starbucks Coffee	SE M07/M08

FAST FOOD

Burger King	SS M06
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RESTAURANTS

Fukuya @ KLIA	SS M05/M08
Grandmama's	SS M01
Nööddles	SW M03
The Olive Tree	SS M02
Flight Club	SN M01

SERVICES

LOUNGES

Cathay Pacific Lounge	SE M01
China Airlines Lounge	SS M03
MAS Golden Lounge	SW M02
Plaza Premium Lounge	SN M08
Silver Kris Lounge	SN M06
Thai Royal Silk Lounge	SN M03
The Emirates Lounge	SE M05
Wellness Spa	SE M02
Wellness Salon	SE M03

*Tenant listing accurate as of 31 July 2016.