

klia 2

MAINTENANCE PROGRESS

Due to the recent disrupted hydrant fuelling services situation at klia2, the maintenance work has been suspended temporarily to ensure the hydrant fuelling services at klia2 is fully resumed.

To date, we have completed all three stages (pre-requisite, rectification, testing & commissioning) of rectification plan for the ruptured pipeline.

The rectified fuel pipeline has been confirmed safe by Kuala Lumpur Aviation Fuelling System (KAFS) through certification from the Department of Occupational Safety and Health (DOSH).

With the completion of the testing and commissioning phase, all mitigation plans such as facilitation of hydrant fuelling at remote bays, bussing and ambulift services for passenger convenience have ceased effective 21 November 2016.



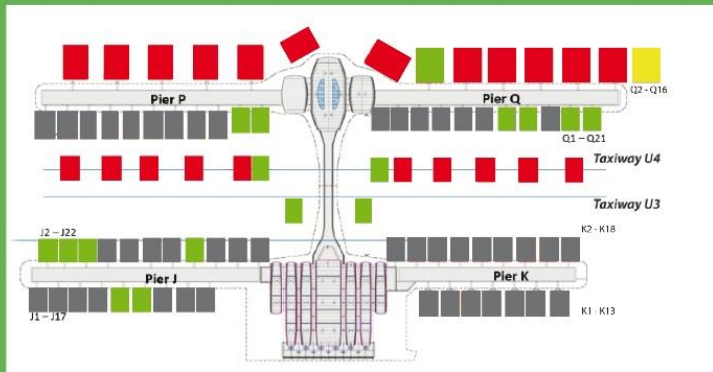
GROUTING INJECTION WORKS MASTERPLAN (AS AT 30 NOVEMBER 2016)

Malaysia Airports has started its second phase of grouting injection works in August 2016. As of November, our progress remain unchanged.

GROUTING INJECTION MASTERPLAN

- Completed Area for Phase 1 (Precast Slab & Grouting Injection) ■
- Planned Area for Phase 2 (Grouting Injection) ■
- Completed Area for Phase 2 (Grouting Injection) ■
- Work-in-Progress for Phase 2 (Grouting Injection) ■

- Completed:**
14/40 locations (35%)
- Parking Apron: 10/26 bays (39%)
- Taxiway: 4/14 taxiways (29%)



CONGRATULATIONS

F&B OUTLET OF THE YEAR – HIGHEST PERCENTAGE OF GROWTH IN SALES ACHIEVEMENT
Urban Food Court, Satellite Building, klia2 (Dewina Host Sdn. Bhd.)

F&B OUTLET OF THE YEAR – OVERALL
Grandmama's, Satellite Building, KLIA (Rimba JC Sdn. Bhd.)

RETAIL OUTLET OF THE YEAR – HIGHEST PERCENTAGE OF GROWTH IN SALES ACHIEVEMENT
Machines, Satellite Building, klia2 (Machines Sdn. Bhd.)

RETAIL OUTLET OF THE YEAR – OVERALL
Time, Satellite Building, KLIA (Calibre Travel Sdn. Bhd.)

SERVICE OUTLET OF THE YEAR – OVERALL
Travelx Worldwide Money, Satellite Building, klia2 (Travelx Malaysia Sdn. Bhd.)

FOREIGN AIRLINE OF THE YEAR BY SECTOR
South East Asia: Garuda Indonesia
North East Asia: China Southern
Europe: Turkish Airlines
South Asia: Oman Air
Middle East: Air Mauritius
Africa: Air Mauritius

AIRLINE OF THE YEAR – CARGO
MASKargo

FOREIGN AIRLINE OF THE YEAR – CARGO
Cathay Pacific

FOREIGN AIRLINE OF THE YEAR – PASSENGER
Indonesia AirAsia

LOW COST AIRLINE OF THE YEAR – PASSENGER
AirAsia

PROMISING NEW FOREIGN AIRLINE OF THE YEAR – PASSENGER
British Airways

BEST ON TIME PERFORMANCE AIRLINE OF THE YEAR
Japan Airlines

AIRLINE OF THE YEAR – PASSENGER
AirAsia

SERVICE EXCELLENCE AWARDS
Airport Service Quality (ASQ) Highest Score
Sinar Jernih Sdn. Bhd.

Airport Service Quality (ASQ) Most Improved Score
SinarJernih Sdn. Bhd.

Airport Service Quality (ASQ) Star Performer Award
Hafizatul Husna Shamsudin
CARE Ambassador

CHAIRMAN'S AWARD
YBhg. Dato' Dahlan Rashid
Founder & Group Managing Director,
DR Group Holdings Sdn. Bhd.



Malaysia Airports takes our responsibility towards public safety very seriously. Thank you for your patience and understanding.