# klia 2

# Open Tender Briefing Session

**2 SEPTEMBER 2015** 

MEETING ROOM 1, TERMINAL OPERATION SERVICES, KLIA2











#### MALAYSIA AIRPORTS HOLDINGS BERHAD

- One of the world's largest private airport operators, managing 39 airports in Malaysia and having presence in several countries worldwide.
- Consistently winning awards for the quality airports; KLIA as our flagship airport continues to remain among the top airports in the world for service excellence.
- Serving over 83 million passengers annually and listed in Main Board of Bursa Malaysia.

## Introduction to Malaysia Airports



It is 1.5km away from KLIA thus linking both low-cost and legacy airlines passengers together, allowing seamless transit and journey to any destination worldwide while providing more fulfilling travel, shopping and dining experience.

## Prime Business Address



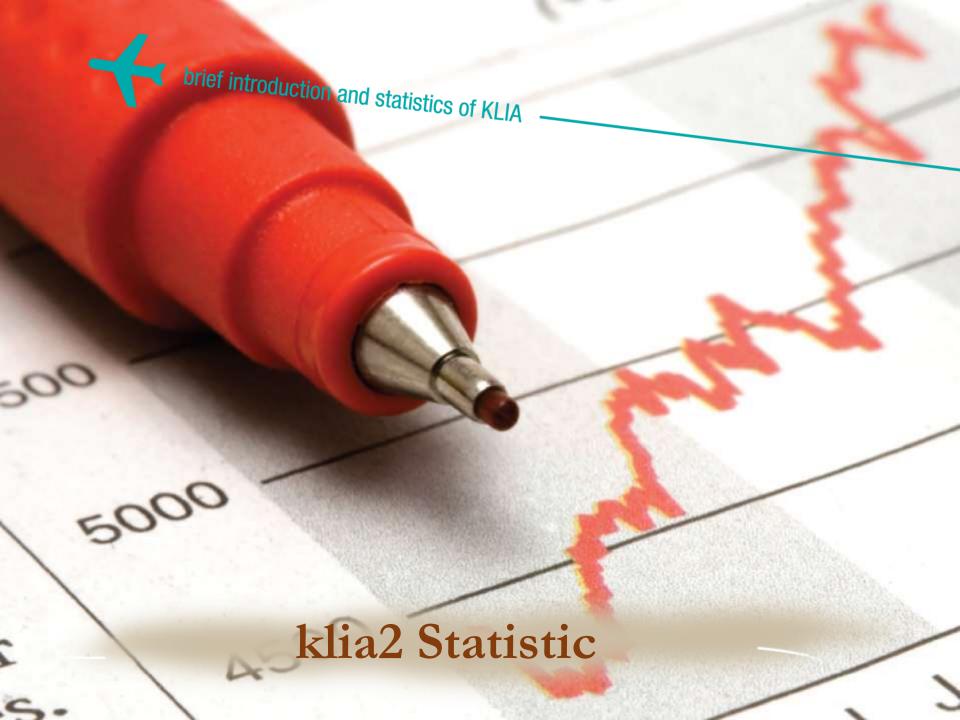
klia2 is destined to be the new and exciting, bustling retail hub, a center for fine selections of F&B offerings, complemented by its niche Street Fashion center where shopping and dining intertwine. It will become a shopper's paradise.

## Airport In A Mall

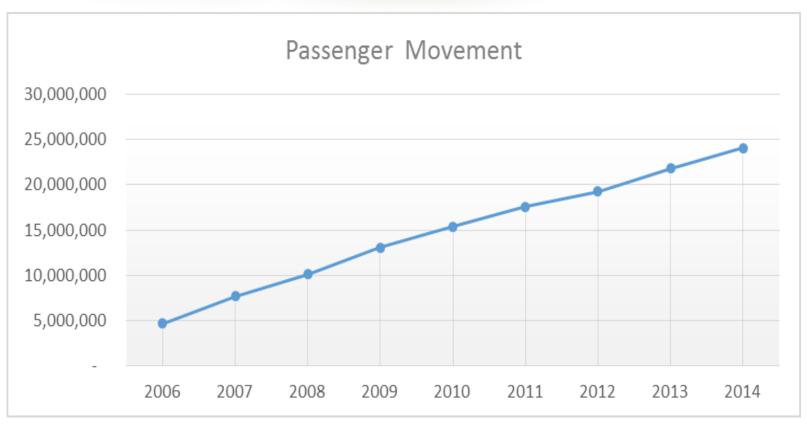
#### 35,000 sqms of Retail Area at Satellite & Main Terminal Building



Seamless end-to-end business apportunities



# Overall Passenger Flow klia2



# Overall Passenger Flow klia2

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	-	-	-	-	1,571,730	2,106,334	1,919,897	2,017,616	1,878,779	2,003,480	2,077,631	2,425,056
2015	2,014,239	1,892,968	2,123,498	2,009,924	2,159,324	2,116,850	2,251,146	-	-	-	-	-

## Overall Passenger Flow @klia2

2014	No of Pax					
2011	International	Domestic				
May	1,022,728	549,002				
June	1,338,971	767,363				
July	1,295,951					
August	1,307,500	710,116				
September	1,234,150	644,629				
October	1,346,258	657,222				
November	1,364,969	712,662				
December	1,614,737	810,319				
Total	10,525,264	5,475,259				
2015	No of Pax					
	International	Domestic				
Jan	1,370,260	643,979				
Feb	1,227,801	665,167				
Mar	1,357,738	765,760				
Apr	1,308,833					
May	1,371,704	787,620				
June	1,361,221	755,629				
July	1,442,815	808,331				
Total	9,440,372	5,127,577				

Segregation for Domestic and International

## Overall Passenger Flow @klia2

	0						
2014	No of Pax						
	Departure	Arrival	Transit				
May	796,745	774,985	-				
June	1,041,851	1,064,483	-				
July	1,005,735	914,162	-				
August	987,813	1,029,803	-				
September	930,500	948,279	-				
October	1,012,457	990,856	167				
November	1,049,019	1,028,612	-				
December	1,221,339	1,203,717	-				
Total	8,045,459	7,954,897	167				
2015	No of Pax						
	Departure	Arrival	Transit				
Jan	1,008,211	1,006,028	-				
Feb	952,560	940,408	-				
Mar	1,064,269	1,059,229	-				
Apr	1,017,663	992,261	-				
May	1,098,553	1,060,771	-				
June	1,060,791	1,056,059	-				
July	1,159,074	1,092,072	-				
Total	7,361,121	7,206,828	-				

Segregation for Departure, Arrival and Transit (Per Annum)

## **5 REASONS WHY YOU SHOULD BE INTERESTED**

- 67% OF TRAVELLERS ARE WITHIN THE PRIME AGE BRACKET OF 22 44 YEARS OLD
- 43% ARE WHITE COLLAR
- TRAVEL AVERAGELY EVERY 2 MONTHS
- AVERAGE DWELL TIME OF MORE THAN 2 HOURS AT THE AIRPORT
- PASSENGER MOVEMENTS WILL REACH 30 MILLION IN 5 YEARS

Commercial space within customers flow –

HIGH VISIBILITY and EASE OF ACCESSIBILITY

## klia2 Soul

Attracting world's curious retail explorers

## **HOW IS KLIA2 RETAIL DIFFERENT?**

"FOR TRAVELLERS TO START AND END THEIR JOURNEY AT KLIA2"

klia2 Retail will evoke the RETAIL EXPLORER within our passengers...

## AIRPORT COMMERCIAL MODEL









#### Lifestyle Airport

Destination creation, focusing on business oriented customers

KLIA, Kota Kinabalu, Kuching, Penang

#### Leisure Airport

Developing a vibrant and fun hub for leisure travellers

klia2,Tawau, Miri, Sibu, Kota Bharu, Langkawi

## Community Airport

Going beyond passengers...creating commercial value for surrounding community

Alor Setar, Terengganu, Ipoh, Melaka, Labuan, Bintulu, Kuantan, Sandakan

#### Corporate Responsibility Airport

Providing baseline travel retail and service offerings

Lahad Datu, Mulu, Limbang, Redang, Tioman

# DESTINATION CURIOUS

# klia2 Retail Brand Principles

- Evoking creative ambiance
- Latest retail design
- Creating an experience
- On hand retail and customers participation

## **Experiential**









## **Liberating**

- Empower customers to do things their way
- Seize the opportunity to offer more rewarding experience

 Interactive displays & communication, technology-savvy and latest in retail technology

## Innovation







## **Thrilling**

- Stimulate all senses
- Irresistible offering

- Seasonal changes / trends
- Trend Setter
- Have varieties
- Striking display
- Creative concepts

## **Ever-Changing**







Making an amazing discovery each and every time

## 2

## klia2 Brand Personality

Shaping the future of retail









## klia 2

## DESTINATION CURIOUS

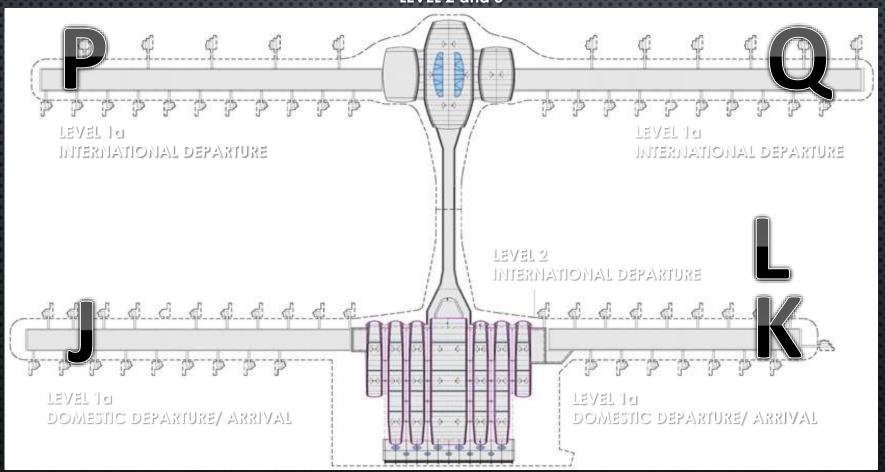
## CHARTING CUSTOMER JOURNEY BRAND OVERVIEW





#### SATELLITE BUILDING

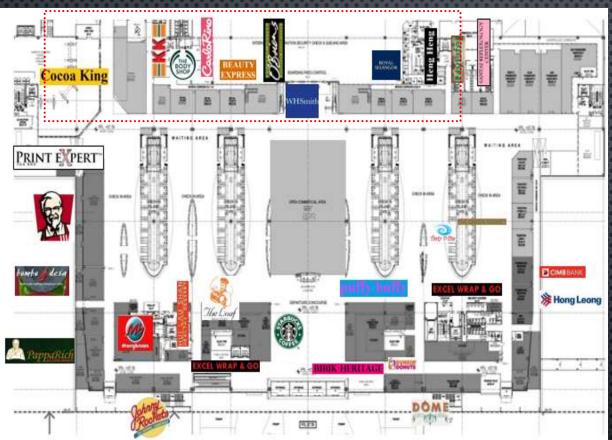
LEVEL 2 and 3



### MAIN TERMINAL BUILDING

LEVEL 2, 3 and 3a

#### Departure Level, Public Concourse (Level 3)



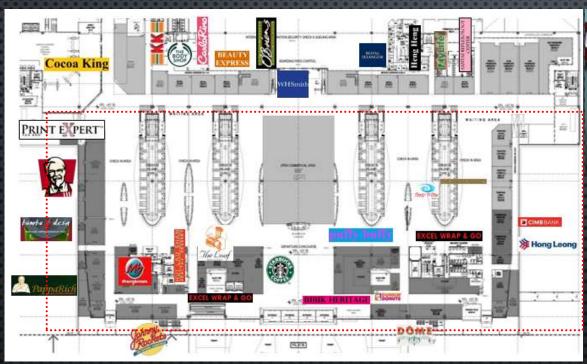


MAIN TERMINAL BUILDING (LANDSIDE)



## Departure Level, Public Concourse (Level 3)

MAIN TERMINAL BUILDING (LANDSIDE)





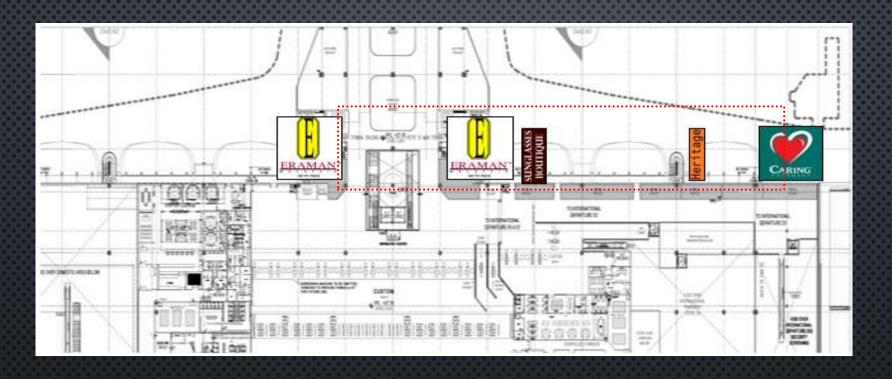








#### MAIN TERMINAL BUILDING (AIRSIDE)

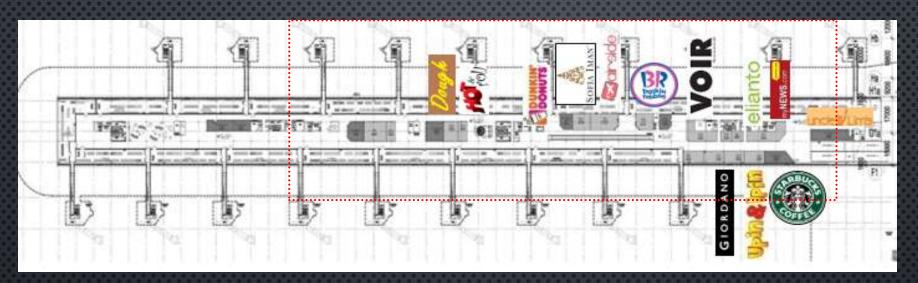






## **Domestic Departure / Arrival Level (Level 1a)**

GATE J (AIRSIDE)







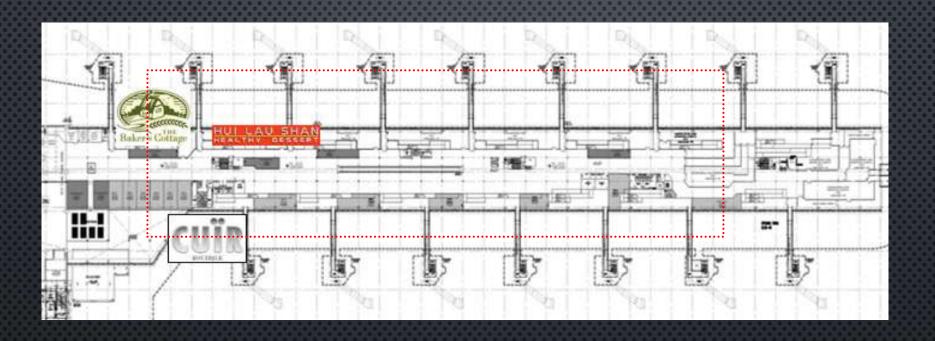






## **Domestic Departure / Arrival Level (Level 1a)**

GATE K (AIRSIDE)

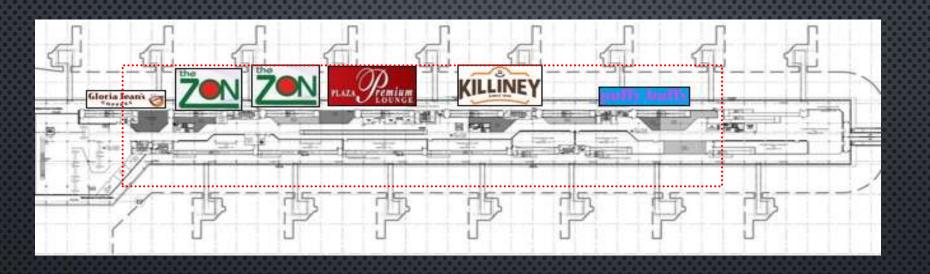








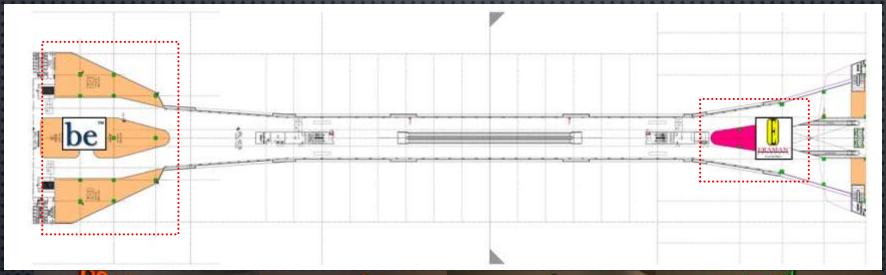








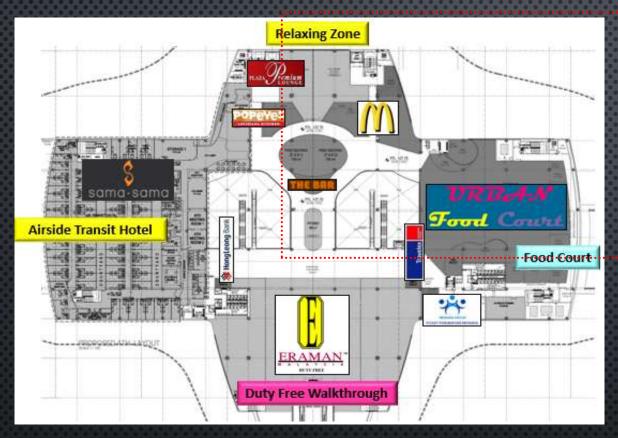








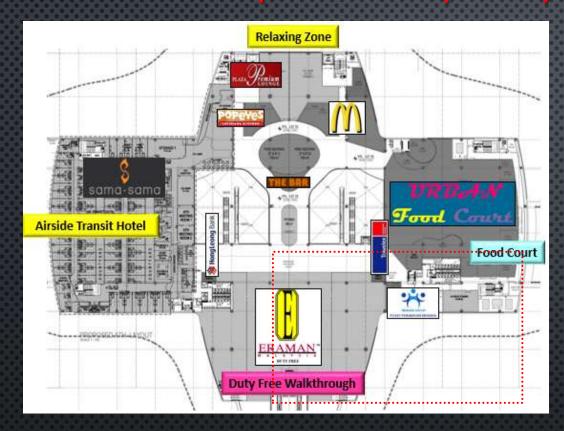
SATELLITE BUILDING (AIRSIDE)







## SATELLITE BUILDING (AIRSIDE)



















SATELLITE BUILDING (AIRSIDE)



#### International Departure Level (Level 2)



SATELLITE BUILDING (AIRSIDE)



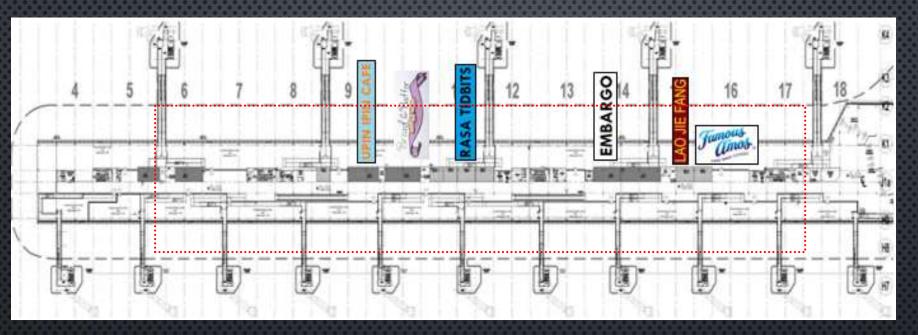






# **International Departure Level (Level 1a)**

PIER P (AIRSIDE)



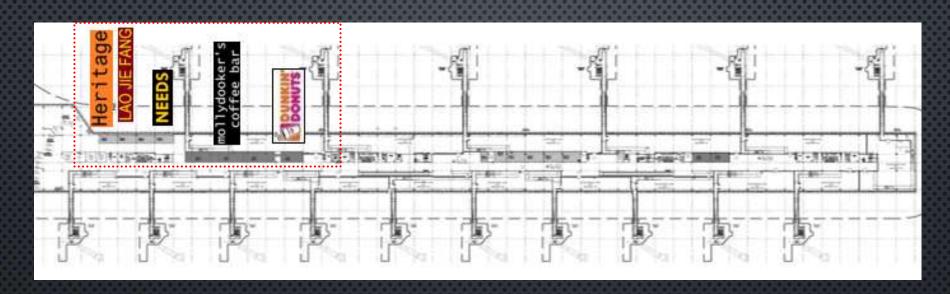




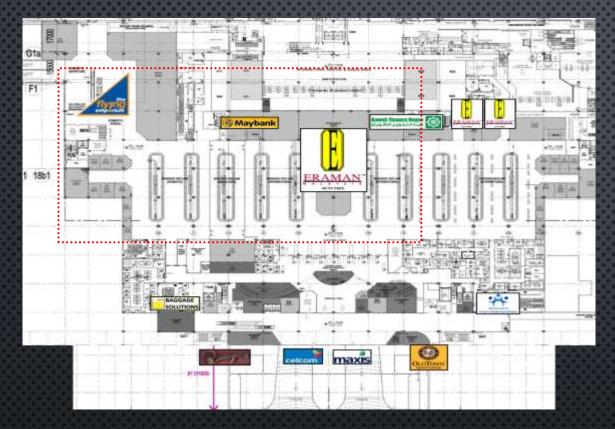


# **International Departure Level (Level 1a)**

PIER Q (AIRSIDE)









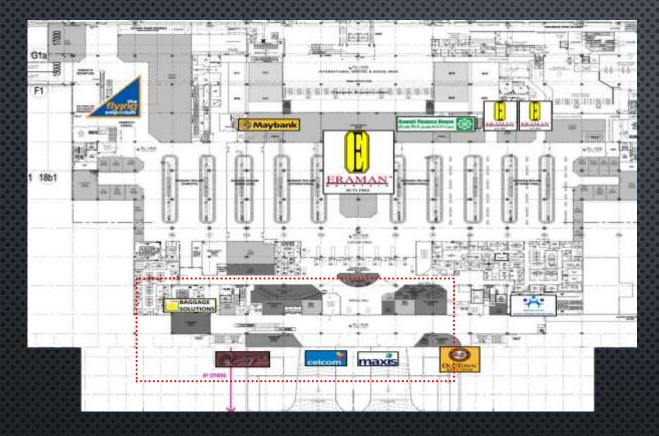


























## **Important Notice !!!**

The Successful Tenderer has inspected *(Site Visit)* and satisfied itself as to the physical condition of the Demised Premises and accepts that the said Demised Premises shall be rented on an "As Is, Where Is" basis.

\*Tenanted "As Is, Where Is" outlet shall be made good to its original condition of core & shell concept.

\* "Core & shell" concept is based on the original ceiling & cement rendered flooring.



# klia 2

# **OPEN TENDER**



# Open Tender



No.	Tende r No.	Location	Lot No.	Size (sqm)	Fixed Royalty %	Variable Royalty %	Product
1	T/38	Satellite Building, Level 2, International Departure Level (Airside), klia2	S6-2-A08	113.57	Not less than 2%	Not less than 15%	Retail Outlet (Chocolates and Confectionary)
2	Т/39	Satellite Building, Level 2, International Departure Level (Airside), klia2	S6-2-A32	101.64	Not less than 2%	Not less than 15%	Retail Outlet (Chocolates and Confectionary)
3	T/40	Main Terminal Building, Level 3, Departure Level, Public Concourse, klia2	S2-3-L17 & S2-3a- L04	S2-3-L17 - 117.07 S2-3a-L04 - 194.86	Not less than 1%	Retail : Not less than 15% F&B : Not less than 18%	Package Deal - Specialty Retail and Food & Beverage Outlet (Duplex)
4	T/41	Satellite Building, Level 2, International Departure Level (Airside), klia2	S6-2-A40 & S6-2- A41	525.94	Not less than 1%	Retail : Not less than 15% F&B : Not less than 18%	Package Deal - Retail and Food & Beverage Outlet (Fashion Gallery (Multi Brand) and Lifestyle Café)

# MAHB – MA(S)/T/38/2015 Chocolates and Confectionary

Lot No.: S6-2-A08
Satellite Building, Level 2,
International Departure Level
(Airside), klia2
Retail Outlet (Chocolates and
Confectionary)
Size: Approximately 113.57

sqms

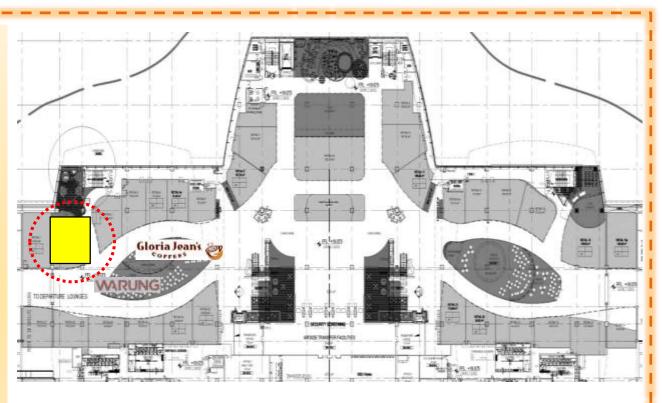
#### **Product description:**

Brand name specialty retail offering chocolates & confectionery with personalised lifestyle boutique concept store. The merchandise shall consist of assortment of premium chocolates and strong brands renowned locally or internationally.

Value – add: To also cater the needs of premium gift packaging service, kids' favourites and local specialty products as the store specialty.

Note: The outlet ONLY cater for Retail M&E

The outlet must incorporate the elements of E.L.I.T.E to reflect "Premium Lifestyle" and to convert the passenger into a satisfied customer.



Warung, Gloria Jean's

# MAHB – MA(S)/T/39/2015 Chocolates and Confectionary

Lot No.: S6-2-A32

Satellite Building, Level 2, International Departure, klia2 Retail Outlet (Chocolates and

Confectionary)

Size: Approximately 113.57

sqms

#### **Product description:**

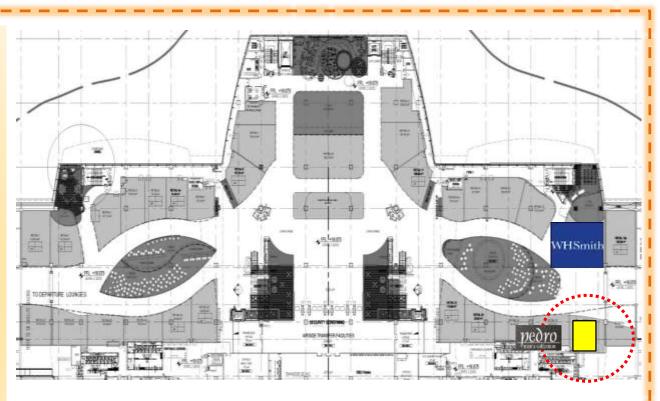
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Note: The outlet ONLY cater for Retail M&E

The outlet must incorporate the elements of E.L.I.T.E to reflect "Premium Lifestyle" and to convert the passenger into a satisfied customer.



WH Smith, Pedro

## MAHB - MA(S)/T/40/2015 Package Deal - Specialty Retail and Food & Beverage Outlet (Duplex)

Lot No.: S2-3-L17 & S2-3a-L04 **Departure Level, Public** Concourse, klia2 Package Deal - Specialty Retail

and Food & Beverage Outlet (Duplex)

**Size: Approximately** Food & Beverage Outlet S2-3a-L04 - 194.86 sqm

Retail Outlet S2-3-L17 - 117.07

sqm

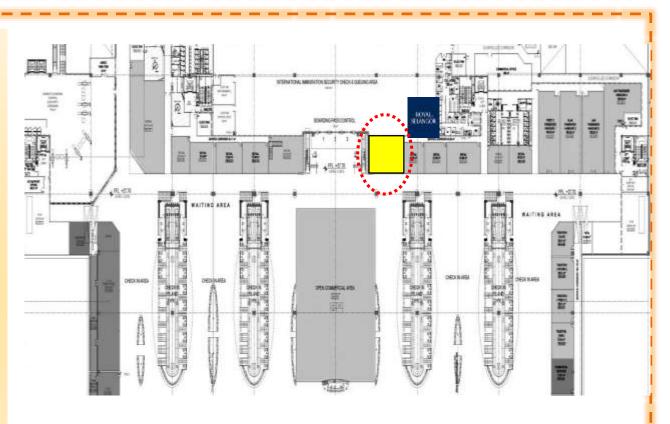
#### **Product description:**

Renowned brand name offering retail and food & beverage proposition (Duplex Outlet) but is not limited to apparel, fashion accessories. leatherwear. souvenir, retail food or any other business proposal suitable to the proposed product category.

\* The duplication with the current brand is not allowed (Halal food & beverage only)

Note: The outlet cater for Retail and Food & Beverage M&E

The outlet must incorporate the elements of E.L.I.T.E to reflect "Premium Lifestyle" and to convert the passenger into a satisfied customer.



#### Royal Selangor

#### MAHB - MA(S)/T/41/2015

# Package Deal - Retail and Food & Beverage Outlet (Fashion Gallery (Multi Brand) and Lifestyle Café)

Lot No.: S6-2-A40 & S2-3-A41

Satellite Building, Level 2, International

Departure Level (Airside), klia2

Package Deal - Retail and Food & Beverage

Outlet (Fashion Gallery (Multi Brand) and

Lifestyle Café))

Size: Approximately 525.94 sqm

#### **Product description:**

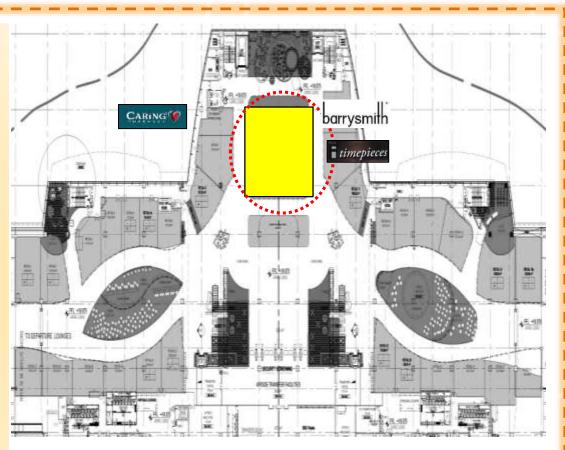
Premium concept fashion gallery offering multi brand fashion apparels, accessories, jewellery, shoes, leatherwear, scarves, sunglasses etc, appealing to middle - upper market segment, and a unique and strong store concept suited for a prime location.

The retail outlet is to be complimented with a renowned brand lifestyle café i.e fashion cafe/coffee based that will enhance the overall fashion gallery experience.

The overall concept must be based on the open concept fashion gallery and an island concept cafe (80% open air concept).

The offering for Food & Beverage shall not exceed 50% from the total gross floor area.

The outlet must incorporate the elements of E.L.I.T.E to reflect "Premium Lifestyle" and to convert the passenger into a satisfied customer.



Caring Pharmacy, barrysmith,
Timepieces

# klia 2

# IMPORTANT INFORMATION TO TENDERERS







#### **TENDER EVALUATION CRITERION**

- Technical Evaluation
- Financial Evaluation
- Commercial Evaluation
- Company Background and Information

#### **TENANCY PERIOD**

☑ Retail and F&B outlet: Three (3) + Two (2) Years



#### **BRAND PILLARS/PRINCIPLES**

The proposed outlet shall incorporate features designed to engage, entertain and convert the passenger into a satisfied consumer; and aligned to klia2 Brand Pillars: E.L.I.T.E



- Experiential



- Liberating



- Innovative



- Thrilling



- Ever Changing



# Each Submission is required to include ONE (1) set of the original and ONE (1) set of copy of each tender proposal comprising of the following:

#### **BUSINESS PLAN IN SCHEDULE 14 INCLUDES:**

- Background and Experience
- Proposed Business
- Marketing Plan
- Pricing Policy
- Operational Plan / Strategy
  - Merchandising Plan
  - Operational Plan
  - Quality Assurance Programme
  - Manpower Planning
- Customer Service Programme
- Minimum Investment and Funding
- Revenue Forecast
- Facilities Requirement
- Financial Information Template
  - Information from financial statement and bank statement
- Proposed 3 years investment plan
- Product and Price Listing
- Company and Director Searches:
  - Director's Bankruptcy Search (Jabatan Insolvensi Malaysia)
  - Winding Up Search (Jabatan Insolvensi Malaysia)
  - Company Search Report (Suruhanjaya Syarikat Malaysia SSM)

#### Website:

Jabatan Insolvensi Malaysia:

http://www.insolavensi.gov.my

Suruhanjaya Syarikat Malaysia (SSM):

www.ssm.com.my

#### **Checklist for Submission**

#### **Checklist For A Complete Proposal Submission** (which shall be read and construed as forming an integral part of this Tender) The Tenderer shall submit the following documents: One original and one copy of the Business Proposal and relevant documents as per contents stipulated in Schedule 12 herein and shall include all necessary attachments: A duly completed Financial Considerations as per contents stipulated in Schedule 12 herein: A duly completed Tenderer's Declaration in the format as set out in Schedule 5 herein; Statutory declarations the formats as set out in Schedule 3 and Schedule 4 herein; and Tender Deposit in the of Malaysia Airports ier's order or a bank draft issued in favour The Tenderer's directors' latest bankruptcy searches, latest company winding up search and latest company SSM search All relevant documents and/or agreements and/or certificates evidencing the Tenderer's status as Franchisee and/or licensee and/or authorised agents. The Tenderer hereby acknowledge that their participation in the tender process is at their own risk, cost and expense. MAHB shall not under any circumstances be liable in any manner whatsoever for any loss, damage and expense incurred by the Tenderer in connection with the preparation and/or submission of the business proposals irrespective whether MAHB actually proceeds with the award of the tenancy. Signed and acknowledged by the Tenderer: Note: This checklist and the above documents are to be attached together with the Tenderer's tender and to be rearranged as the first document in the Tenderer's tender.



#### **DIRECTOR'S BANKRUPTCY SEARCH**

#### From Jabatan Insolvensi Malaysia



JABATAN INSOLVENSI MALAYSIA ARAS 2 & 3, BANGUNAN HAL EHWAL UNDANG-UNDANG PRESINT 3, PUSAT PENTADBIRAN KERAJAAN

x :03-88851348

PERSEKUTUAN 62692 PUTRAJAYA

E-MAIL: einsolvensi@bheur.gov.my

#### OFFICIAL SEARCH

Date: 02/03/2012

Please quote the department's reference no. for any search enquiry.

Dear Sir.

RE: MALAYSIA AIRPORTS (SEPANG) SDN. BHD. REG. NO.: 320480-D

According to our departmental records, we wish to inform that :-



JANUATER INSCESSIBLE MALESTAN

Search fixe of RM12.00 is hereby acknowledged receipt on 02/03/2012 and the reference number is 21203025194/01

Think you 'BERKHIDMAT UNTUK NEGARA' Yours faithfully

#### WINDING UP SEARCH

#### From Jabatan Insolvensi Malaysia



JABATAN INSOLVENSI MALAYSIA Tele ARAS 2 & 3, BANGUNAN HAL EHWAL UNDANG-UNDANG FEX PRESINT 3, PUSAT PENTADBIRAN KERAJAAN

Fax :03-8885134

PERSEKUTUAN 62692 PUTRAJAYA

E-MAIL: einsolvensi@bheur.gov.my

#### OFFICIAL SEARCH

Date: 02/03/2012

Please quote the department's reference no. for any search enquiry,

Dear Sir.

RE: MALAYSIA AIRPORTS (SEPANG) SDN. BHD. REG. NO.: 320480-D

According to our departmental records, we wish to inform that :-

No Window To World's has been made against of profite restricted company, shift the date of search.

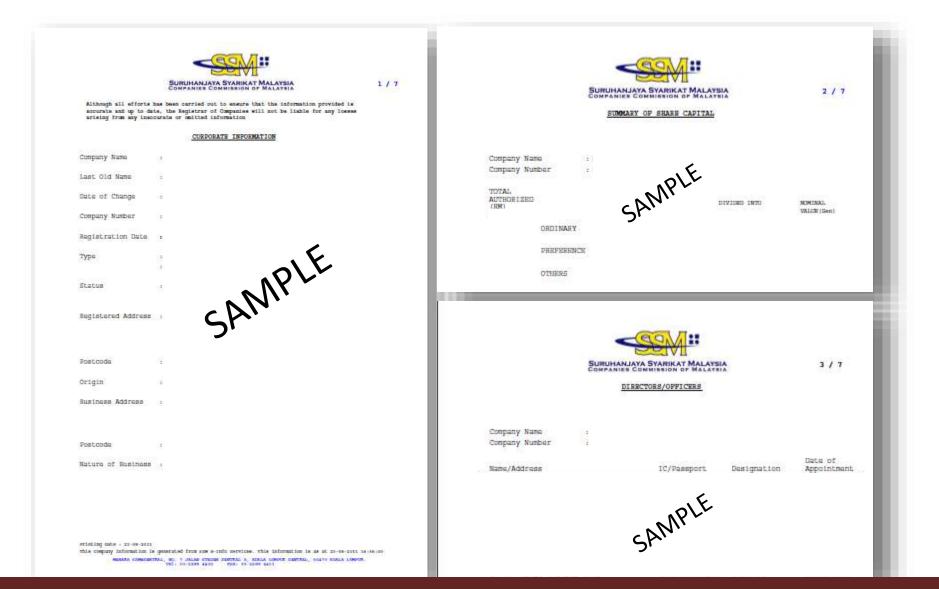
AND THE PROPERTY OF THE PROPER

Search fise of RM12.00 is hereby acknowledged receipt on 02/03/2012 and the reference number is 21/20/3025194/01.

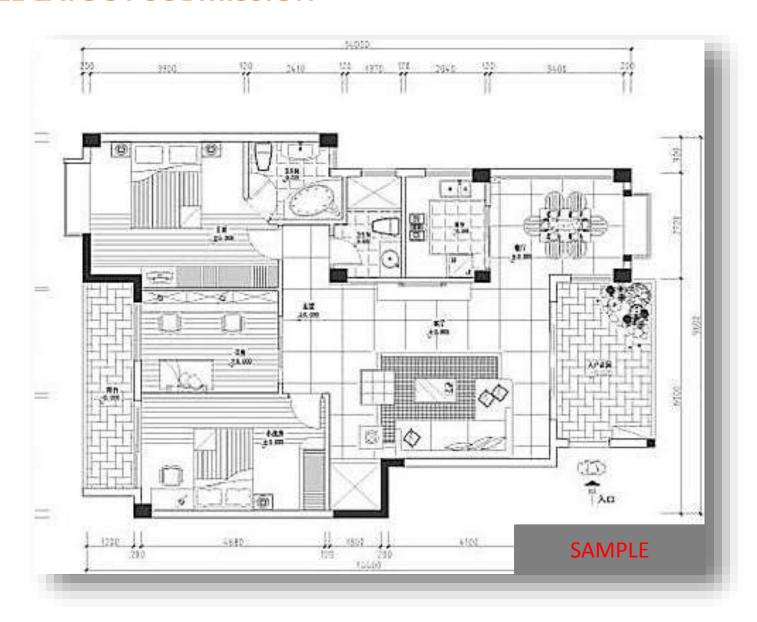
Thank you 'BERKHIDMAT UNTUK NEGARA' Yours faithfully

#### SAMPLE OF COMPANY SEARCH REPORT

#### From Suruhanjaya Syarikat Malaysia – SSM



#### **SAMPLE LAYOUT SUBMISSION**



#### **SAMPLE ARTIST IMPRESSION**

## Sample of Perspective of the Outlets



#### **SAMPLE ARTIST IMPRESSION**

#### Sample of Perspective of the Outlets



#### FINANCIAL CONSIDERATION FOR RETAIL AND F&B:

Fixed Rent AND Fixed Royalty % OR Variable Royalty %

	_							
Period	Rental Proposal for Lot No.							
Year 1	RM/month							
Year 2	RM/month							
Year 3	RM/month							
	OPTION							
Year 4	RM/month							
Year 5	RM/month							

Period	Fixed Royalty (%) for Lot No
Year 1	of the monthly gross sales
Year 2	of the monthly gross sales
Year 3	of the monthly gross sales
	OPTION
Year 4	of the monthly gross sales
Year 5	of the monthly gross sales

Period	Variable Royalty (%) for Lot No
Year 1	of the monthly gross sales
Year 2	of the monthly gross sales
Year 3	of the monthly gross sales
	OPTION
Year 4	of the monthly gross sales
Year 5	of the monthly gross sales

**→** FINANCIAL CONSIDERATION ABOVE ARE EXCLUSIVE OF 6% GST

1% A&P FEES APPLY THROUGHOUT THE CONTRACT

Malaysia Airports shall be under no obligation to accept the highest offer

# **Rental Model Simulation**

Example:

NEW RENTAL MODEL: FIXED RENT+ FIXED ROYALTY OR VARIABLE ROYALTY, WHICHEVER IS HIGHER

		<b>SCENARIO 1</b>	<b>SCENARIO 2</b>	<b>SCENARIO 3</b>	<b>SCENARIO 4</b>
(A)	SALES	100,000	120,000	80,000	110,000
(B)	FIXED RENT	10,000	10,000	10,000	10,000
(C)	FIXED ROYALTY (1%)	1,000	1,200	800	1,100
(B + C)	FIXED RENT+ FIXED ROYALTY OR	11,000	11,200	10,800	11,100
(D)	VARIABLE ROYALTY (10%)	10,000	12,000	8,000	11,000
	RENTAL SUM	11,000	12,000	10,800	11,100
		FR+ FRYT	VRYT	FR+ FRYT	FR+ FRYT

#### Legend:

• FR : Fixed Rental

• FRYT : Fixed Royalty

• VRYT : Variable Royalty

#### <u>REMINDER</u>

- Site visit/briefing attendance and the submission of the Tender Proposal must be made by the same company/organization.
- Only companies registered during briefing session are allowed to submit the tender proposal.

#### MANDATORY REQUIREMENTS

- Submission of the following document prior to submission of Tender Proposal:
  - Tender Briefing
  - Schedule 4 (Statutory Declaration)
  - Schedule 5 (Statutory Declaration) Schedule 6 (Tenderer Declaration) Director Bankruptcy Search Company Winding Up Search

  - Company SSM Search



#### **SAMPLE SCHEDULE 4 AND 5**

#### From the Tender Document

#### SCHEDULE 4

(Section 5.1(b))

#### STATUTORY DECLARATION

(which shall be read and construed as forming an integral part of this Tender)

(Note: This statutory declaration shall be signed by each of the directors of the Tenderer and the same shall be affirmed before a commissioner for oath/notary public and stamped)

I, [Insert name of the directors of the company] (NRIC No./Passport No. [\*]) of [Insert address] do solemnly and sincerely declare as follows:-

- that as at the date hereof I am not an undischarged bankrupt and that no bankruptcy
  proceedings or any other legal proceeding. At a layer nature have been instituted or
  are being instituted against me under. Malaysia or anywhere else;
- that I have not committed any Bankruptcy Act, 1967;

3. that I have not in domay be bound pending or waverdings as

to which I am a party or by which I
or administrative proceedings is currently
ault, litigation, arbitration administrative
aght materially affect my solvency;

v defined under Section 3 of the

- 4. that I agree that . At it is discovered that I am an undischarged bankrupt, Malaysia Airports 1. Aings Berhad (Company No. 487092-W) (hereinafter referred to as "MAHB") and Malaysia Airports (Sepang) Sdn. Bhd. (Company No. 320480-D) (hereinafter referred to as "Malaysia Airports (Sepang)") shall have the right to disqualify the Tender (as defined in the tender issued by MAHB);
- that I undertake to notify MAHB and Malaysia Airports (Sepang) within seven [7] days of I becoming aware of a petition for bankruptcy being filed against me;

And I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Statutory Declarations Act, 1960.

the abovena director of to Passport No	in the State of [*]	

Before me.

(Commissioner for Oath/Notary Public)

#### SCHEDULE 5

(Section 5.1(b))

#### STATUTORY DECLARATION

(which shall be read and construed as forming an integral part of this Tender)

(Note: This statutory declaration shall be signed by the directors authorised by the Tenderer under its directors' and members' (ifany) resolutions and this statutory declaration shall be affirmed before a commissioner for oath/notary public and stamped)

We, [Insert name of the directors of the company] (NRIC No./Pasr directors of \_\_\_\_\_\_\_ [Insert the name of the company") of [Insert Tenderer's address] do he terely declare as follows:

- that we are the directors of the Co.
- that to the best of our knowled claims against the Company threatened which may affect in an binding agreement;

on, suits, legal proceedings or ang-up proceedings) pending or apacity of the Company to enter into a

- that we make this declaration in full knowledge and awareness of Malaysia Airports
  Holdings Berhad (Company No. 487092-W)'s (hereinafter referred to as "MAHB") and
  Malaysia Airports (Sepang) 5dn. Bhd. (Company No. 320480-D)'s (hereinafter referred
  to as "Malaysia Airports (Sepang)") reliance on this declaration as an inducement or
  basis to award tender (as defined in the tender issued by MAHB) to the Company;
- that we undertake to notify MAHB and Malaysia Airports (Sepang) within seven (7)
  days of our becoming aware of any of the events as set out in Item 2 above being filed
  against us;

And we make this solemn declaration consciously believing the same to be true and by virtue of the provisions of the Statutory Declarations Act. 1960.

	ED and SOLEM D by the abover		
gņ this	day of	)	[Insert name of the directors of the company] (NRIC No./ Passport No. [*])
Before me,			[Insert name of the directors of the company (NRIC No./ Passport No. [*])
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	шшш		

(Commissioner for Oath/Notary Public)

#### **SAMPLE SCHEDULE 6**

#### From the Tender Document

#### SCHEDULE 6

(Section 5.1(b) and Section 5.2.3.2)

#### TENDERER'S DECLARATION

(which shall be read and construed as forming an integral part of this Tender)

We hereby submit our background and experience and business plan in response to this Tender.

		are	

- (a) We have carefully examined and fully uderstand all the information provided in this Tender and all of its subser 'denda, if any;
- (b) All information submitte

'o the best of our knowledge; and

c) We did not, in > any persor offer, ter. or agree, directly or indirectly, with a Tenderer with regard to the financial

- 2. We further understa
  - We shall carry on the business in accordance with the business proposal as tendered;
  - (b) We shall be bound by our proposal during the Validity Period;
  - Should we withdraw our offer during the Validity Period, our Tender Deposit will be forfeited by MAHB;
  - (d) MAHB and Malaysia Airports (Sepang) may accept our offer or reject our offers; and
  - (e) MAHB and Malaysia Airports (Sepang) may request us to give a presentation or submit further information to substantiate our offer before the tenancy award process.
- If our proposal is accepted;
  - (a) We shall present and/or return to Malaysia Airports (Sepang) within thirty (30) days from the date of the Letter of Offer the following documents:
    - Our acceptance to the Letter of Offer;

(h) (i) (j)	All statistical or oth reference only. Mal accuracy or validity own independent evhave no claims again information provide. Airports (Sepane) as We shall not requescharges as set out in MAHB may modify, addenda at any time be in writing and wi	aysia Airports (Se of the data or info aluation of the bus: nst Malaysia Airpored in this Tender ad MAHB; tfor this Any mo	ed I  ovision of this, amendment, revisi	o not warrant the have made our nder and shall vulting from to Malaysia  Rent and any other  Tender or issue any on or addenda will
1.	Name Position	:		
	Position			
	Signature	:		
2.	Name	:		
	Position	:		
	Signature	·		
3.	Name	:		
	Position	;		
	Signature	·		
			Согрога	te Seal

day of

Dated this

#### How can you purchase the Tender Document?

Purchase At: Procurement & Contract Division

Level 1, Block B

Malaysia Airports Holdings Berhad Malaysia Airports Corporate Office

Persiaran Korporat KLIA, 64000 KLIA, Selangor

Date: From 2 September 2015 to 29 September 2015

Day: Monday to Thursday

(8.30am - 12.00pm / 2.30pm - 4.30pm)

Friday

(8.30am - 12.00pm / 3.00pm - 4.30pm)

Saturday and Sunday (Closed)

Price: Normal - RM1,060.00 (Inclusive 6% GST)

Package Deal – RM1,590.00 (Inclusive 6% GST)



#### **SUBMISSION: BY HAND / COURIER**

Addressee: Attn: Tender Secretariat

Procurement & Contract Division

Level 1, Block B

Malaysia Airports Holdings Berhad Malaysia Airports Corporate Office

Persiaran Korporat KLIA, 64000 KLIA, Selangor

Indicate <u>Tender No.</u> on the top right side of the envelope No "Acknowledgement Letters/Receipt" will be given by Procurement Department upon proposal submission.

Submission Deadline : 29 September 2015 (Tuesday)
No Later Than 12.00pm



# For Tender Enquiries, Please Email To The Following Persons:

Sharifah Eliza - eliza@malaysiaairports.com.my

Azrina Zainal - azrinazainal@malaysiaairports.com.my

Mohamad Fais - mfais@malaysiaairports.com.my

Mohd Zuraffly - zuraffly@malaysiaairports.com.my

General Line: 03-8777 7000

Fax: 03-8777 7650



# Disclaimer

The Tenderer hereby acknowledge that their participation in the tender process is at their own risk, cost and expense. MAHB shall not under any circumstances be liable in any manner whatsoever for any loss, damage and expense incurred by the Tenderer in connection with the preparation and/or submission of the business proposals irrespective whether MAHB actually proceeds with the award of the tenancy.

# THANK YOU